



National Association of Certified Credit Counselors

Tentative Agenda for Team Leader Seminar

Prior to seminar: Complete the Myers-Briggs Type Indicator and the Team Leader Inventory and all team members must complete an assessment of the Team Leader's competencies.

- 10:00-10:15 Introductions
- 10:15-10:40 Company Culture/Growth Change
- 10:40-11:40 Myer-Briggs Type Indicator Activity
- 12:30-1:00 Workforce Diversity
- 1:00-1:30 Lunch
- 1:30-2:15 Communication/Feedback
- 2:15-3:00 Conflict Management
- 3:00-3:15 Break
- 3:15-3:45 Delegation
- 3:45-4:15 Leadership and Trust
- 4:15-4:45 Action Planning
- 4:45-5:00 Wrap-Up/Evaluation